Mr. Norman LO Shung Man

Mr Lo was born in 1956. He joined the Civil Aviation Department (CAD) as a Student Air Traffic Control Officer in 1977. He was then sponsored to attend the primary aerodrome and approach control course in UK in 1978. On return to Hong Kong, he was trained locally in Hong Kong and became a qualified area, aerodrome and approach radar controller.

Whilst continuing his full time service in CAD as an air traffic controller, Mr Lo formally joined the then Royal Hong Kong Auxiliary Air Force (AAF), now known as the Government Flying Service, as a volunteer pilot in 1982. He was trained by the AAF as a commander on both aeroplanes and helicopters. His service missions with the AAF included medical evacuation, aerial survey, law enforcement, fire fighting, search and rescue, and other community service flights. He was type rated on BN2, R22, R44, SA365C, S76 and EC155.

In 1988, he joined the Safety Regulation Division of CAD as a Safety/Operations Officer responsible for flight operations and aviation safety related matters. Meanwhile his flying career continued and moved onto large transport jets. Having obtained a Commercial Pilot Licence, Mr Lo was seconded by the department to Dragonair for almost two years flying B737 in the Asian region and was later converted to the Airbus A330 aircraft. He obtained his Airline Transport Pilot's Licence (Aeroplane) in 1991 and the Airline Transport Pilot's Licence (Helicopter) in 1993.

Other than flying experience, he has also received specialized training in aviation personnel licensing, airworthiness, flying instructor, search and rescue management, human factors and accident investigation. He has investigated a few major accidents involving helicopters and large transport aircraft in Hong Kong. For management training, he was sponsored by the government to attend senior management courses organized locally and in overseas. Progressing his career in the stream of flight standards, airworthiness and accident investigation, Mr Lo was promoted to the Assistant Director-General (Flight Standards and Airworthiness) and at the same time, took up the Deputy Chief Inspector of Accidents office in 1997.

In the year 2000, Mr Lo was seconded to the Security Bureau of the Hong Kong Government to take up special duties responsible for aviation and airport security policies. This arrangement had further broadened his knowledge in the aviation field.

Upon his return from the Security Bureau, he assumed the office of Assistant Director-General (Air Traffic Management) and was promoted to the office of Deputy Director-General of Civil Aviation in 2002. In 2004, Mr Lo assumed the office of Director-General of Civil Aviation and was appointed as the Chief Inspector of Accidents by the Chief Executive of the Hong Kong Government.

In addition to the above, Mr Lo has been serving for many years, as an Executive Board member and the Commandant of the Hong Kong Air Cadet Corps, a member of the Board of Directors of the Airport Authority, Hong Kong and a member of the Board of Directors of Aviation Security Company Limited. He also serves as the Honorary Chairman of the Hong Kong Aviation Industry Association. He is also a member of the Advisory Committee of the Department of Mechanical Engineering of the Hong Kong Polytechnic University and has obtained a Master of Aviation degree (Hons) from Massey University of New Zealand. His wife Barbara is also trained as an air traffic controller.

The summary of Mr Lo's career development in civil aviation is as follows:

1977-1981	Student Air Traffic Control Officer
1981-1984	Air Traffic Control Officer III
(1982 - 1996)	Volunteer Pilot with the Auxiliary Air Force / GFS
1984-1988	Air Traffic Control Officer II
1988 - 1994	Operations Officer
(1991 - 1993)	Secondment to Dragonair
1994 - 1996	Senior Operations Officer
1996 - 1997	Chief, Flight Standards
1997 - 2000	Assistant Director-General (Flight Standards) / Deputy Chief Inspector of Air Accidents
2000	Principal Assistant Secretary for Security (Special Duties)
2000 - 2002	Assistant Director-General (Air Traffic Management)
2002 - 2004	Deputy Director-General of Civil Aviation
2004 - present	Director-General of Civil Aviation and Chief Inspector of Accidents

Professional and Academic Qualifications :

Air Traffic Controller's Licence	1982
Search & Rescue Certificate (US Coast Guard)	1985
Inspector of Accidents	1988
Assistant Flying Instructor's Rating	1989

Airline Transport Pilot's Licence (Aeroplane)	1991
Airline Transport Pilot's Licence (Helicopter)	1993
Master of Aviation Degree (Hons)	2008

Honours and Awards

AE	Air Efficiency Award by British Government	1991
JP	Justice of the Peace by Hong Kong Government	2003
Hong Kong Cadet Forces Medal		2005
Hong Kong Cadet Forces Medal for Meritorious Service		2008
MA	Meritorious Medal of Aeronautics by the French Government	2009

Received two letters of Commendation from the Commanding Officers of the then Royal Hong Kong Auxiliary Air Force for distinguished services for two Search and Rescue missions.